

RACCOON MOUNTAIN CAMPGROUND & CAVERNS

AN OPEN ROAD RESORTS PROPERTY

319 West Hills Drive

Chattanooga, TN 37419

Office Main: 423-821-9403

www.raccoonmountain.com

raccoonmtn@openroadresorts.com

Office Hours:

Monday-Saturday

9:00 AM - 5:00PM

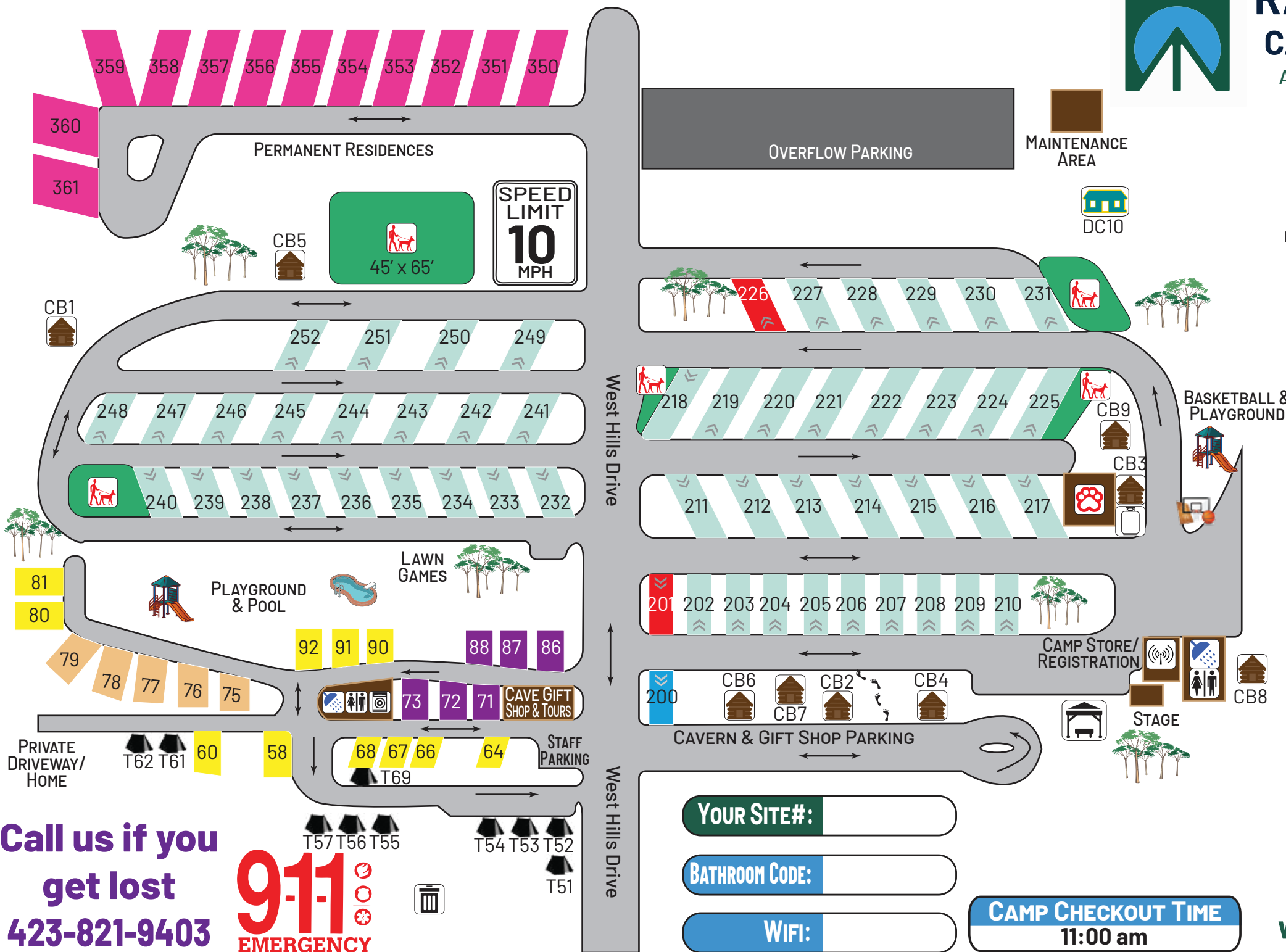
Sunday By Appointment

Laundry/Shower Hours:

Open 24 Hours

LEGEND

Trash	LP Propane Tank
Restrooms	Laundry
Showers	Dog Park
Pavilion	Dog Day Care
Tent	Phone and WiFi
Water/Sewer/Electric 20/30 Back-In	Full Service 30/50 Pull Through
Full Service 30/50 Back-In	Full Service Dog Pen 30/50 Pull Through
Water/Electric Tent	Safari Tents
Deluxe Cabin	Cabin



Call us if you
get lost
423-821-9403

9-1-1
EMERGENCY

YOUR SITE#:

BATHROOM CODE:

WIFI:

CAMP CHECKOUT TIME
11:00 am

WWW.OPENROADRESORTS.COM



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Office Main: 423-821-9403
Guest Tours: 423-821-9403 Ext. 1
www.raccoonmountain.com

raccoonmtn@openroadresorts.com Sunday By Appointment

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Ask about our cave tours & gem panning.



PARK RULES & REGULATIONS

Welcome to Raccoon Mountain Caverns & Campground. We hope your stay is relaxing and enjoyable. Please do not hesitate to contact a member of our guest service team for any further questions, concerns or any suggestions you may have. We all have rules and these have been established for the comfort, convenience, and, most importantly, the safety of everyone. Your cooperation is appreciated by your fellow campers as well as by your hosts. Below you will find some useful and important information about our campground.

• **Camp store office opens at 9:00 am EST.**

Dial 423-821-9403 Ext. 2 for camp store.

Dial 911 in an Emergency.

• **Ice and Firewood:** Can be purchased at camp office during regular office hours. Due to the spread of diseases we do not allow outside firewood to be brought into the campground. No burning of trash or unattended fires allowed.

• **Trash Pick-Up:** 10:00 am and 4:00 pm (daily). Please have trash bagged and tied. **RV:** place in front of or behind.

Campsites/Cabins: near gravel path.

• **Checkout time is at 11:00 am.** Late check-out is based on availability and not automatic. Only a maximum of 2 hours at \$5 per hour will be granted on late check-outs when available.

• **No Tents on RV Sites or Cabins.**

• **Quiet time is 10:00 pm - 8:00 am but loud and disruptive music is not permitted at anytime.**

• **The campground buildings and amenities are to be used at your own risk.** Management cannot be responsible for damage caused by falling tree branches, tree nuts, etc.

• **We do not allow Open Carry of firearms.**

• **Visitors are permitted only from 10:00 am - 10:00 pm** provided that they are registered in the Office.

• **Fireworks are not permitted.**

• **An adult should accompany children at all times—** when utilizing campground amenities.

• **Pool Area:** No lifeguard on duty! Our resort is not responsible for your safety. Life jackets are recommended. Adult supervision is required for all children under the age of 16. We do not allow food of any kind in the pool area.

NO GLASS containers of any kind.

Plastic water bottles ONLY.

• **Collecting of firewood or kindling is not permitted.**

These can be purchased at the office.

• Our trees are very important to us.

No hammocks, clotheslines, hooks or cutting is permitted.

• **Vehicles:** We reserve the right to refuse or allow vehicles at our discretion. In general, we do not accept homemade RVs, school bus conversions, or any vehicle with a manufacturing year prior to 2014; however, if you send us photos prior to booking your stay we may make exceptions. All vehicles must be legally licensed, insured, and always in operating order.

• **Vehicle maintenance** of any kind is not permitted, i.e., anything that renders the vehicle immobile.

• **Excessive idling of vehicles, open headers or loud exhaust is not permitted.**

• **Only two vehicles allowed per site.**

• **NO CAR CAMPING!**

• **Alcoholic beverages are permitted only on your site.** It is against the law in Tennessee to have any type of alcoholic beverage off of your site or in any building or common area (pool area, playground, etc.). Aggressive, harassing, confrontational or drunk behavior is not permitted.

• **There is absolutely NO SMOKING in any building by order of the Fire Marshall.** Tennessee State Law imposes a \$300 fine for smoking in a public building.

• **Only UL-approved electrical cords may be plugged into our boxes.** The Electrical Inspector requires that all cords be continuous, without splices, from the outside of your RV to the receptacle.

• **The Health Department requires that a “donut” be used at all sewer connections.** State law prohibits the discharge of any fluid onto the ground.

This includes both grey and black water.

• **Our sewer lines are designated to dispose of human waste only.** Please do not dispose of food, grease, plastics, hand wipes, etc., into our system.

• **Pets:** The whole park is pet-friendly. Do not leave your pet outside unattended. Pets may be walked in designated areas; however, you must pick up after your pet. If your pet disturbs other guests or is aggressive to other guests or pets, you will be required to leave the resort without refund. A \$50.00 fine will be imposed on any pet owners that do not pick up after their pet.

• **Cable TV:** If you do not have a newer TV that receives digital signal, you may contact the front desk to rent an analog-to-digital Converter Box.

• **Frowns: Not allowed.**

If you feel compelled to have one, please leave it at the dump station and pick it up when you leave.

Most importantly, management reserves the right to ask any camper found to be violating any of the above rules to leave the property immediately, and without refund or adjustment. Your signature on the registration slips or completed night slip acknowledges your understanding of our rules and shall serve as your voluntary consent to leave the property at once and without refund if so requested. We are not responsible for any lost, stolen, or damaged property.